

W. 01431A-09-0360



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

47
60

Investigator: Richard Martinez

Phone: 2009 JUL 31 P 4: 01

Fax: ()

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2009 80654

Date: 7/28/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Leticia

Last: Hereria

Arizona Corporation Commission
DOCKETED

Account Name: Leticia Hereria

Home

Street:

Work:

JUL 31 2009

City: Nogales

CBR:

State: AZ **Zip:** 85621

is:

DOCKETED BY	MM
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Utility Company: Valle Verde Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket No. W-01431A-09-0360.)

Customer is opposed to this proposed rate increase of 150%. Customer is very concerned about the fact that this water company was serving TCE in its water sources until the company was caught. Customer believes this company has been mis-manged. Those living in this neighborhood can not understand why this company does not use the money it already has on file without having to go after more money from its members. Customer is strongly opposed to this rate increase.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I thanked customer for calling and told customer that his opinion would be entered into our database for the record. Also, his opinion will be docketed so that the Commissioners will have an opportunity to read his Opinion prior to rendering their decision. Customer mentioned that she will attempt to be at the Public Comment Meeting scheduled for Monday August 17, 2009. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Valle Verde Water Company - Docket No. W-01431A-09-0360.

End of Comments

Date Completed: 7/28/2009

Opinion No. 2009 - 80654

W-01431A-09-0360

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2009 80624

Date: 7/27/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Ramona Olga **Last:** Ruiz

Account Name: Ramona Olga Ruiz

Home:

Street:

Work:

City: Nogales

CBR:

State: AZ **Zip:** 85621

is:

Utility Company: Valle Verde Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket No. W-01431A-09-0360).

Customer is opposed to this proposed rate increase of 150%. Customer is very concerned about the fact that this water company was serving TCE in its water sources until the company was caught.

Customer is strongly opposed to this rate increase.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I thanked customer for calling and told customer that his opinion would be entered into our database for the record. Also, his opinion will be docketed so that the Commissioners will have an opportunity to read his Opinion prior to rendering their decision. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Valle Verde Water Company - Docket No. W-01431A-09-0360.

End of Comments

Date Completed: 7/27/2009

Opinion No. 2009 - 80624

W. 01431A-09-0360

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 80653

Date: 7/28/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Ramon **Last:** Manriquez

Account Name: Ramon Manriquez

Home

Street:

Work:

City: Nogales

CBR:

State: AZ **Zip:** 85621

is:

Utility Company: Valle Verde Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket No. W-01431A-09-0360.)

Customer is opposed to this proposed rate increase of 150%. Customer is very concerned about the fact that this water company was serving TCE in its water sources until the company was caught. Customer believes this company has been mismanaged.

Customer is strongly opposed to this rate increase.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I thanked customer for calling and told customer that his opinion would be entered into our database for the record. Also, his opinion will be docketed so that the Commissioners will have an opportunity to read his Opinion prior to rendering their decision. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Valle Verde Water Company - Docket No. W-01431A-09-0360.

End of Comments

Date Completed: 7/28/2009

Opinion No. 2009 - 80653

W-01431A-09-0360

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 80594

Date: 7/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Cathy **Last:** Garino

Account Name: Cathy Garino

Home:

Street: 1200 N. GARDEN AVE. NORTH

Work:

City: Nogales

CBR:

State: AZ **Zip:** 85621

is:

Utility Company: Valle Verde Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. W-01431A-09-0360*****

Customer called to oppose rate increase for Valle Verde Water Company. She stated that rate is too high, and quality of service is poor.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/27/2009 Opinion noted and filed in docket no. W-01431A-09-0360. Closed

7/27/2009 docketed by Trish Meeter.

End of Comments

Date Completed: 7/24/2009

Opinion No. 2009 - 80594

W-01431A-09-0360

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2009 80622

Date: 7/24/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Tom & Kristen

Tellez

Account Name: Tom & Kristen Tellez

Home: (

Street:

Work:

City: Nogales

CBR:

State: AZ **Zip:** 85621

is:

Utility Company: Valle Verde Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Customer is opposed to this proposed rate increase of 150%. Customer is very concerned about the fact that this water company was serving TCE in its water sources until the company was caught.

Customer is strongly opposed to this rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for calling and told customer that his opinion would be entered into our database for the record. Also, his opinion will be docketed so that the Commissioners will have an opportunity to read his Opinion prior to rendering their decision. FILE CLOSED.

I emailed this OPINION to Trish Meeter@ ACC Phoenix Office to have this docketed towards Valle Verde Water Company - Docket No. W-01431A-09-0360.

End of Comments

Date Completed: 7/24/2009

Opinion No. 2009 - 80622